

OBSERVATION REPORT #89 - REVISED

KPMG Consulting has not received Billing Completion Messages (BCMs) on several orders submitted to Verizon-NJ.

Issue

Verizon South Order Business Rules state that a BCM should be received no later than noon of the day after the Provisioning Completion Message Completion Date (PCM CD) on the PCM.¹ KPMG submitted orders that have received a PCM but have not received a BCM. The table below contains a sample of the PONs that have not received a BCM.

This revised version deletes PON #27 (no longer shown).

No.	PON	Ver	PCM CD	Universal Audit Date	BCM Received
1	038071NN0X020005	AA	01/26/2001 0:00	01/22/2001 14:22	
2	042031NN0X000005	AA	01/26/2001 0:00	01/22/2001 14:39	
3	042031NN0X000004	AA	01/26/2001 0:00	01/22/2001 14:54	
4	002071NN0X000008	AB	11/14/2000 0:00	11/07/2000 11:31	
5	020011NN0X010013	AA	11/14/2000 0:00	11/07/2000 11:27	
6	002111NN0X030006	AA	11/13/2000 0:00	11/06/2000 11:26	
7	074021NN0X000012	AB	11/13/2000 0:00	11/06/2000 11:24	
8	081011NN0X010004	AA	10/27/2000 0:00	10/23/2000 13:26	
9	006011NN0X000017	AA	10/23/2000 0:00	10/18/2000 14:51	
10	080041NN0X000018	AA	10/23/2000 0:00	10/10/2000 17:46	
11	018021NN0X000005	AA	10/23/2000 0:00	10/18/2000 16:37	
12	079031NN0X000006	AC	10/23/2000 0:00	10/18/2000 16:17	
13	006011NN0X020006	AA	10/23/2000 0:00	10/18/2000 16:14	
14	080021NN0X000014	AA	10/23/2000 0:00	10/18/2000 11:40	
15	080021NN0X000007	AC	10/23/2000 0:00	10/18/2000 16:05	
16	072111NN0X000040	AA	10/23/2000 0:00	10/18/2000 16:09	
17	080021NN0X000006	AB	10/17/2000 0:00	10/05/2000 12:48	
18	006011NN0X000022	AA	10/12/2000 0:00	10/03/2000 9:12	
19	019041NN0X000007	AA	10/11/2000 0:00	10/10/2000 15:32	
20	011031NN0X000015	AA	10/10/2000 0:00	09/28/2000 13:51	
21	011111NN0X000005	BA	10/06/2000 0:00	09/27/2000 13:36	
22	015021NN0X000001	AA	09/26/2000 0:00	09/25/2000 11:55	
23	017061NN0X000002	AA	09/21/2000 0:00	09/21/2000 13:41	
24	072101NN0X000020	AA	09/21/2000 0:00	09/20/2000 12:17	
25	070041NF0X010001	AA	09/20/2000 0:00	09/19/2000 15:58	
26	070041NF0X010001	AB	09/20/2000 0:00	09/19/2000 13:01	

¹ Verizon South Order Business Rules, version 4.4.1, publication date September 2000, release date October 2000.

This observation report is for discussion purposes only and is subject to change without notice

This issue was first raised with Verizon-NJ in October 2000 through Observation #8. Verizon-NJ stated that the BCMs in question were not sent due to various issues such as representative error, CRIS issues, and systems related issues.

Assessment

Verizon-NJ's inability to provide BCMs may hinder a CLEC's ability to initiate end user billing activities.